Chapter 5 Quiz

Fill in the blanks

1. What are the six port numbers used by Equitrac Services?_____

_____

2. What are two reasons for no data to show up in reports? _____

_____

3. Should servers and desktop computers in the same time zone be synchronized?_____

4. What is the problem if the PageCounter shows "sending boot message" all the time?

_____

5. What do you check if a user's document fails to print?_____

_____

_____

6. If DNS was not function on my network, what problems could it cause? _____

_____

_____

7. If you need to call Equitrac to support one of your customers, what phone number or email address do you use? _____

8. Where do you go to read Equitrac Knowledge base? http:// _____

9. Why would you use NetStat in a command line? _____

_____

10. If you use telnet to see if a network device is listening on a specific port, what message does it return if the port is open and listening? _____

_____

11. Why would you change the location of your Print spooler folder?_____

_____

12. Will Equitrac work if your Windows Firewall is turned **ON**? _____

_____

_____